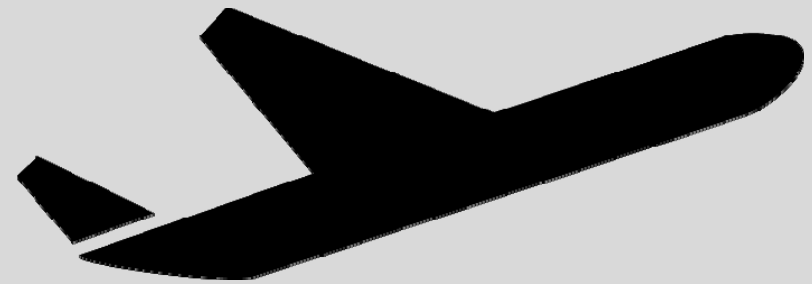
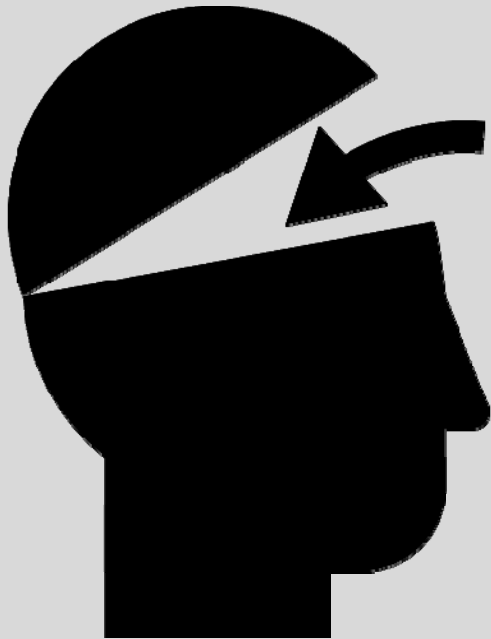
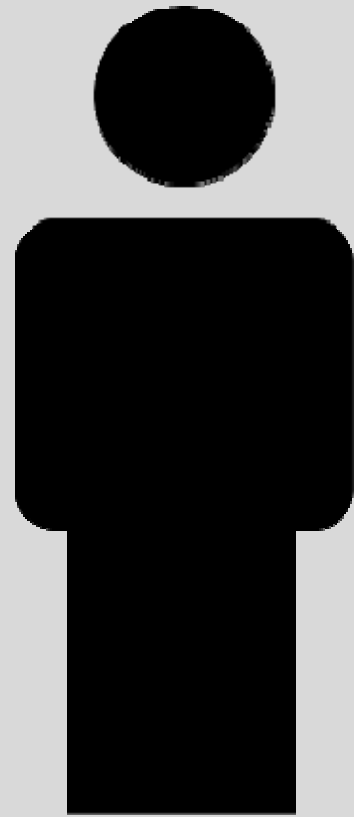


**It took “One week and all my life before that”.**



**Larry Prusak**  
**“Father of Knowledge Management”**



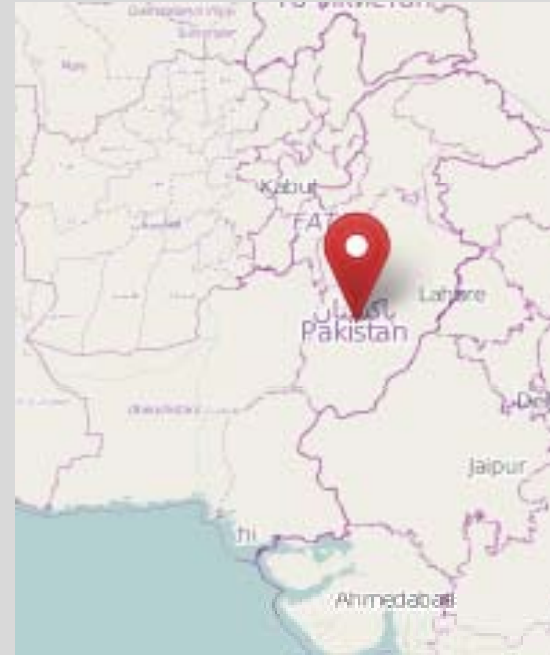
**My Story**



## 2009 Typhoons Non Traditional Actors



## 2010 Earthquake The “measles” map



## 2010 Floods Crisis Mappers



## 2011 Civil Unrest Libya Crisis Map

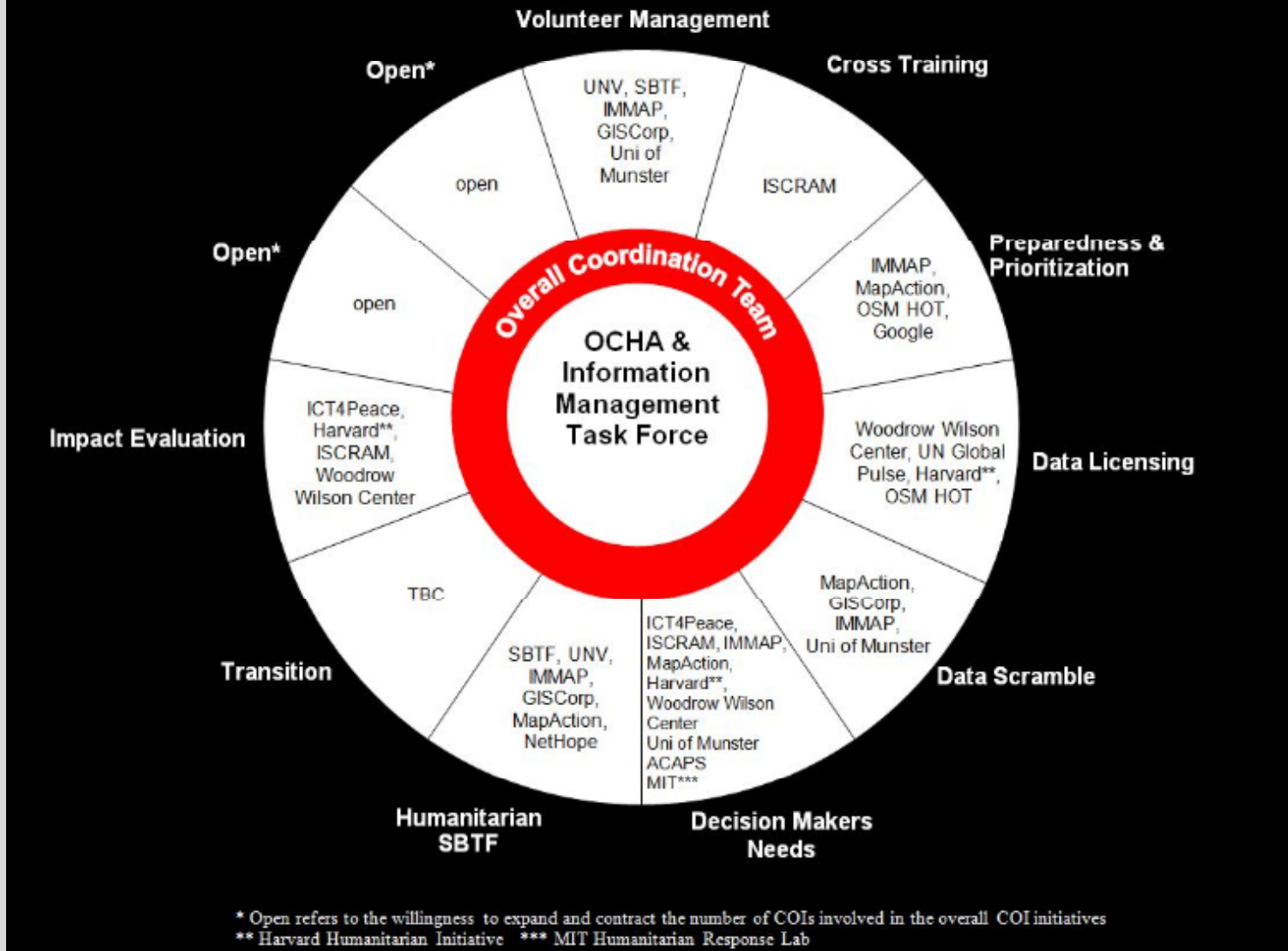


## Unexpected Impacts

<http://blog.standbytaskforce.com/sbtf-libya-impact/>



## Communities of Interest – OCHA's Collaboration with the Volunteer & Technical Communities



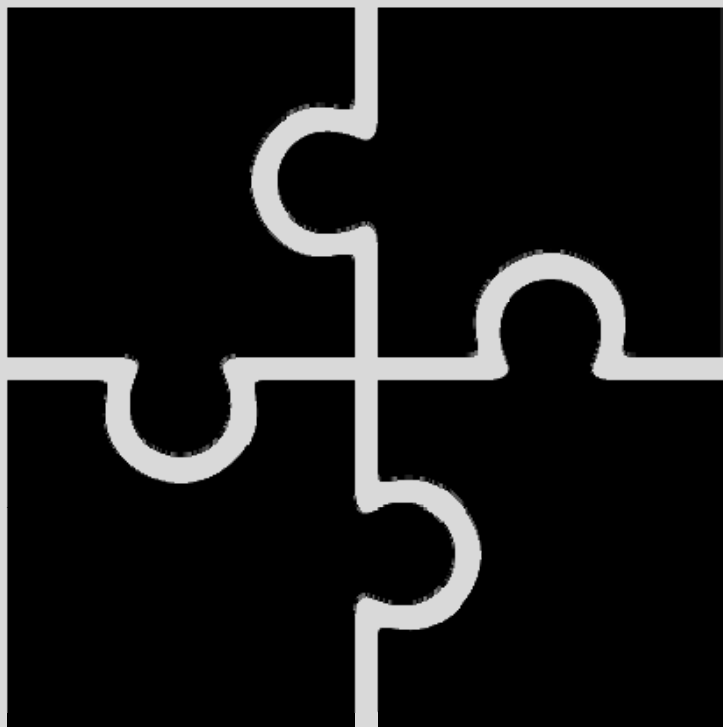
# Lessons Learned

<https://docs.google.com/open?id=0B90Y9gPUymOmYzYzY2JmMjEtYjBhMC00NmE5LTgzZjYtNzdIODkwNDIwYmMz>

# Decision Makers

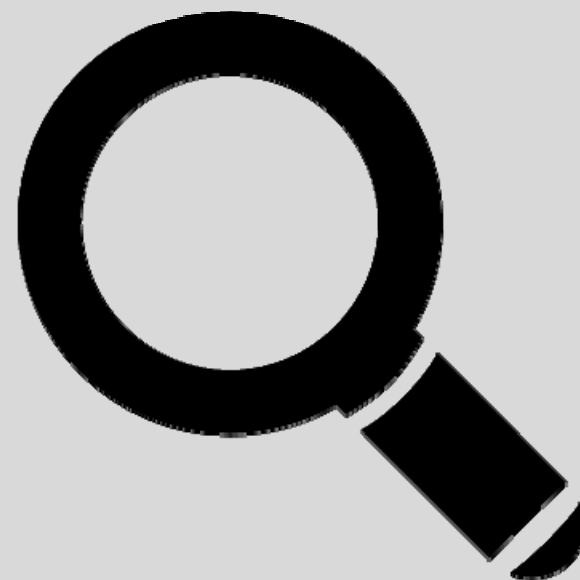


- **Taxonomy**
- **Max cues for a decision**
- **Sensemaking**
- **DataKind and DataDives**



**Puzzle**

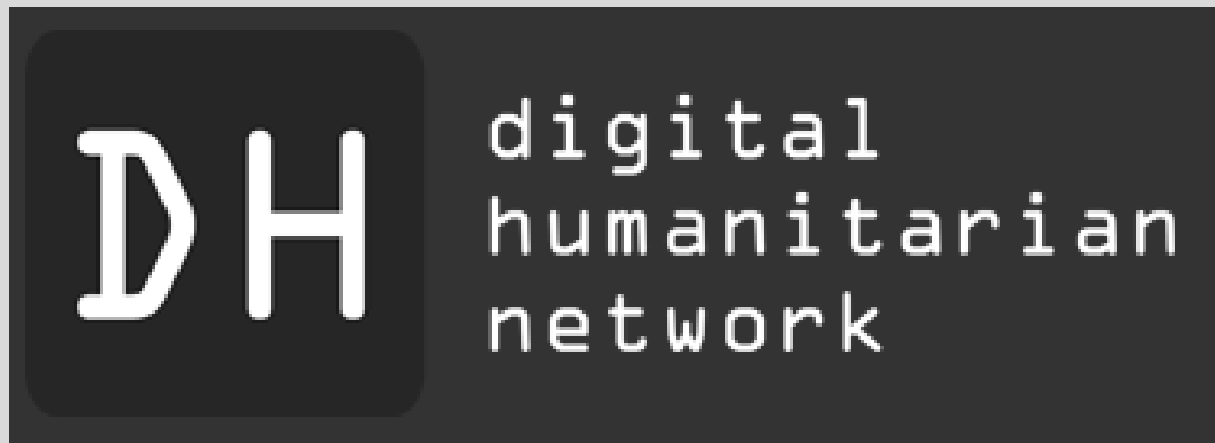
**versus**



**Mystery**

**How do we activate the volunteers?  
Do we just email Patrick Meier**

*~ a very Large International Health Organization*




**[digitalhumanitarians.com](http://digitalhumanitarians.com)**

# DHNetwork Members




Humanity Road

 Comment




Statistics  
Without Borders

 Comment




Geeks Without  
Bounds

 Comment




Esri

 Comment




DataKind

 Comment




UNV Online  
Volunteering  
service

 Comment




URISA's GISCorps

 Comment




MapAction

 Comment




Humanitarian  
OpenStreetMap  
Team

 Comment




Standby  
Volunteer Task  
Force

 Comment



DH Coordinators

 Comment

# DHNetwork Concept



## DH Network Community Interaction Diagram

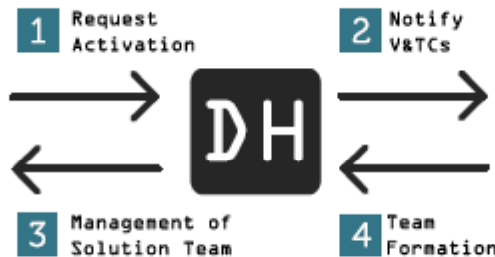
**DRAFT 1.6b**

June 27, 2012

### Formal Humanitarian Responders



Traditional humanitarian actors (including more than the listed above) look for ways to improve their response by requesting services provided by DH Network members.



### Activation Facilitation Process

The Digital Humanitarians Network brings both communities together by facilitating service requests, organizing V&TCs response teams and bringing them into the same collaboration scheme.

### Volunteer & Technical Communities (V&TCs)



V&TCs provide services to contribute to a given humanitarian response.

# DHNetwork Activation



## Basic Activation Process Diagram

**DRAFT 1.5b**

June 22, 2012

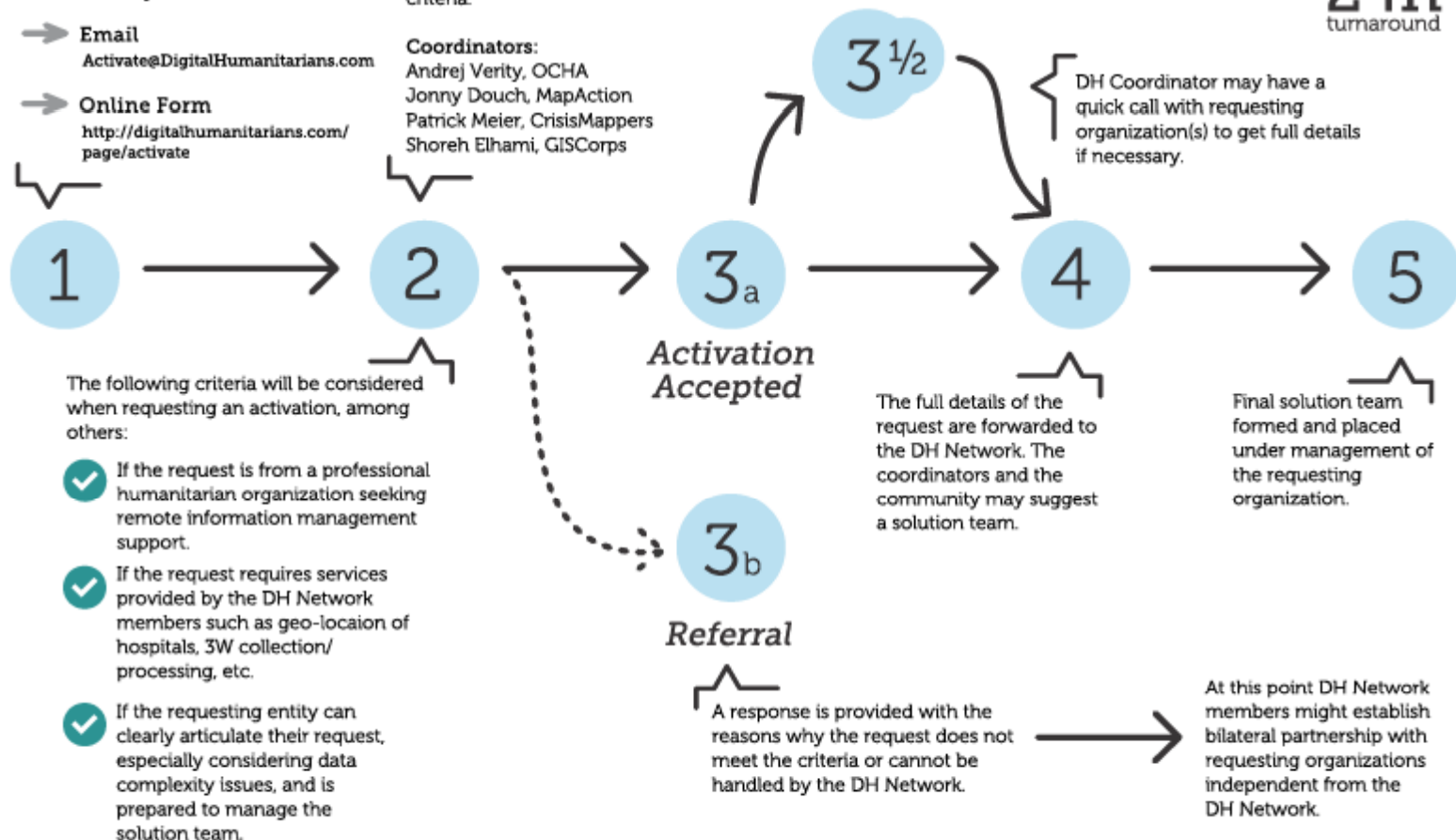


Humanitarian Organizations activate the service through the Digital Humanitarians website ([digitalhumanitarians.com](http://digitalhumanitarians.com)) in one of two ways:

- **Email**  
Activate@DigitalHumanitarians.com
- **Online Form**  
<http://digitalhumanitarians.com/page/activate>

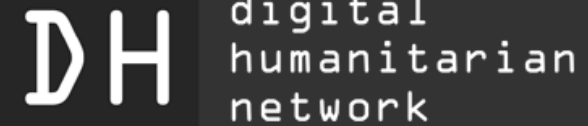
All members are notified of request and the coordinators review against the activation criteria.

**Coordinators:**  
Andrej Verity, OCHA  
Jonny Douch, MapAction  
Patrick Meier, CrisisMappers  
Shoreh Elhami, GISCorps





# Some Benefits



- 1. Focal point for traditional entities**
- 2. Umbrella to approach charter, private companies, etc.**
- 3. Publish materials with fewer restrictions**



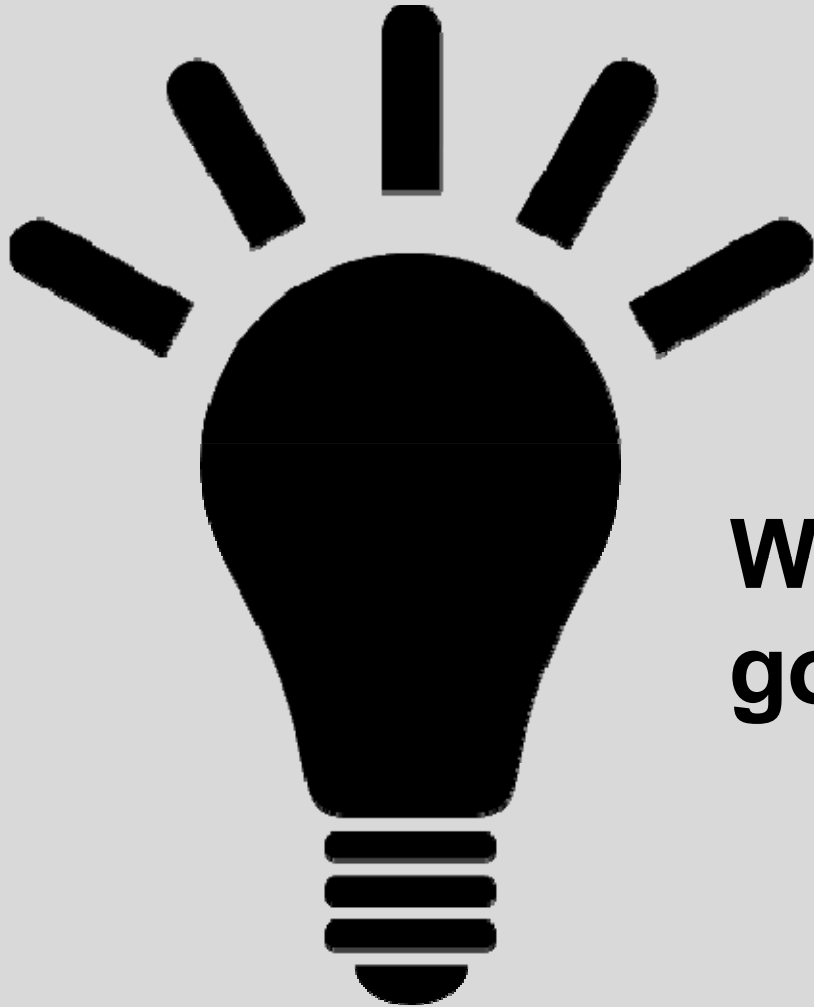
# Guidance on Collaborating with V&TCS

<http://digitalhumanitarians.com/collaboration-guidance>

# Working Together



- 1. Member of global Inter-Agency Information Management Working group**
- 2. New Humanitarian Information Center model**



**Where will your next  
good idea come from?**

Hint1 : Not from inside your organization (Don Tapscott - Macrowikinomics)

Hint 2: Most new ideas and new inventions are disjointed ideas merged.



**Andrej Verity**  
**verity@un.org**